



Performance Summary: Sustainability Data Coverage

Required Data	Unit	Year			
		2020	2021	2022	2023
Environmental Reporting - Coverage	% of Revenue	88.4	88.9	89.4	92.30
Social Reporting - Coverage					
- Human Capital - Coverage	% of Revenue	88.4	88.9	91.0	99.05
- Occupational Health and Safety (OHS) - Coverage	% of Revenue	88.4	88.9	96.0	99.05
- Human Right - Coverage	% of Revenue	88.4	88.9	100.0	100%



Environmental Reporting Scope: Environment

Reporting Scope	Year	PTT Oil and Retail Business Public Company Limited												
		Mobility Business							Lifestyle Business			Global Business		
		Petroleum Terminal/LPG Terminal (for Storing LPG)	Petroleum Terminal/ Oil Terminal for Storing Oil Product/ Marine Customers	PTT Stations	Aviations and Industrial Customers	LPG Cylinder Returbushing Plant	Automated Lubricants Distribution Center	OR Subsidiary Domestic [PTTRM, TLBC]	Café Amazon Roasting Plant	Café Amazon Stores	Bakery, Dry Mix Plant ^[1]	Overseas Mobility Business ^[1]	Overseas Lifestyle Business ^[1]	
Environment														
Direct Greenhouse Gas Emissions (Scope 1)	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A	
Indirect Greenhouse Gas Emissions (Scope 2)	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A	
Scope 3 GHG Emissions	2023	•	•	•	•	•	•	N/A	No Data	No Data	N/A	N/A	N/A	
Energy Consumption	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A	
Water Withdrawal and Consumption	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A	
Waste Generated, Recycled/ Reused and Disposed	2023	•	•	•	•	•	•	N/A	•	No Data	N/A	N/A	N/A	
Oil and chemical spills	2023	•	•	•	•	•	•	N/A	•	N/A	N/A	N/A	N/A	
Food Loss and Waste Generated, Used for Alternative Purposes and Discarded	2023	N/A	N/A	N/A	N/A	N/A	N/A	N/A	•	No Data	N/A	N/A	N/A	
Packaging used and Recycled (Wood/Paper/Fiber, Metal, Glass)	2023	N/A	N/A	N/A	N/A	•	•	N/A	No Data	•	N/A	N/A	N/A	
Packaging used and Recycled (Plastics)	2023	N/A	N/A	N/A	N/A	•	•	N/A	No Data	•	N/A	N/A	N/A	
Material used	2023	•	•	N/A	•	•	•	N/A	•	No Data	N/A	N/A	N/A	
Non-Compliance with environmental laws and regulations	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A	
Biodiversity Exposure & Assessment	2023	•	•	No	•	No	No	N/A	•	N/A	N/A	N/A	N/A	

Remarks:

No Data

N/A: Not applicable

[1] Bakery, Dry Mix Plant, Overseas Mobility Business and Overseas Lifestyle Business are not covered in Environmental Data Coverage in FY2023.



Social Reporting Scope: Safety and Human Capital Development

Reporting Scope		Year	PTT Oil and Retail Business Public Company Limited											
			Mobility Business							Lifestyle Business			Global Business	
			Petroleum Terminal/LPG Terminal (for Storing LPG)	Petroleum Terminal/ Oil Terminal for Storing Oil Product/ Marine Customers	PTT Stations	Aviations and Industrial Customers	LPG Cylinder Retubing Plant	Lubricant Blending and Filling Plant - (excl Thai Lube Blending)	OR Subsidiary Domestic [PTTRM, TLBC]	Café Amazon Roasting Plant	Café Amazon	Bakery, Dry Mix Plant ^[1]	Overseas Mobility Business ^[1]	Overseas Lifestyle Business ^[1]
Safety														
Workers covered by an occupational health and safety management	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Near Miss Incident	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
High-consequence work related-injury	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	NA
Fatalities	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Total recordable injuries case (TRIC)	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Total recordable injuries rate (TRIR)	Employee	2023	•	•	•	•	•	•	•	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	•	•	•	•	N/A	N/A
Lost Time Accident (LTA)	Employee	2023	•	•	•	•	•	•	•	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	•	•	•	•	N/A	N/A
Lost Workday Case (LWC)	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Lost Workday Rate (LWR)	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Lost time Injury Frequency Rate (LTIFR)	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Absentee Rate (AR)	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Number of cases of Recordable Work-Related Ill Health	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Total Recordable Occupational illness rate (TROIR)	Employee	2023	•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
	Contractor		•	•	•	•	•	•	N/A	•	•	•	N/A	N/A
Human Capital Development														
Average hours of training per employee ^[3]		2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A

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Average amount spent per FTE on training and development	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A
Average hours of training per employee by level ^[2]	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A
Average hours of training per employee by age	2023	•	•	•	•	•	•	N/A	•	•	N/A	N/A	N/A

Reporting Scope	Year	PTT Oil and Retail Business Public Company Limited											
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Average hours of training breakdown by nationality	2023	N/A	.	.	N/A	N/A	N/A
Average hours of training per employee by type of training	2023	N/A	.	.	N/A	N/A	N/A

Remarks:

No Data

N/A: Not applicable

[1] Overseas Mobility Business and Overseas Lifestyle Business are not covered in Social Data Coverage in FY2023.

[2] Employee level numbering is adjusted in 2016 in order to standardize throughout PTT Group.

[3] Hours of training and further study are included in the average hours of training per year per employee.