

GRI Content Index

Statement of use	PTT Oil and Retail Business Public Company Limited (“OR”) and the companies in OR Group has reported the information cited in this GRI content index for the period of 2025 with reference to the GRI Standards.		
GRI 1 used	GRI 1: Foundation 2021		
GRI STANDARD	DISCLOSURE	LOCATION	REMARKS
GRI 2: General Disclosures 2021	2-1 Organizational details	Web Content – About this report https://www.pttor.com/en/sustainability/sustainability-at-or/about-this-report Web Content – Business Overview https://www.pttor.com/en/sustainability/sustainability-at-or/business-overview	
	2-2 Entities included in the organization’s sustainability reporting	Web Content – About this report https://www.pttor.com/en/sustainability/sustainability-at-or/about-this-report	
	2-3 Reporting period, frequency and contact point	Web Content – About this report https://www.pttor.com/en/sustainability/sustainability-at-or/about-this-report	
	2-4 Restatements of information	Web Content – About this report https://www.pttor.com/en/sustainability/sustainability-at-or/about-this-report	
	2-5 External assurance	Web Content – About this report https://www.pttor.com/en/sustainability/sustainability-at-or/about-this-report Assurance Statement https://www.pttor.com/wp-content/uploads/2026/03/AA1000ASv3-Licensed-Assurance-Statement_OR_Final.pdf	
	2-6 Activities, value chain and other business relationships	Web Content – Business Overview https://www.pttor.com/en/sustainability/sustainability-at-or/business-overview	
	2-7 Employees	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	2-8 Workers who are not employees	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	2-9 Governance structure and composition	56-1 One Report 2025, PDF p229 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
	2-10 Nomination and selection of the highest governance body	Web Content – Governance https://www.pttor.com/en/sustainability/governance 56-1 One Report 2025, PDF p221 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
	2-11 Chair of the highest governance body	56-1 One Report 2025, PDF p222 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
	2-12 Role of the highest governance body in overseeing the management of impacts	56-1 One Report 2025, PDF p222-226 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
	2-13 Delegation of responsibility for managing impacts	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	2-14 Role of the highest governance body in sustainability reporting	Web Content – About this report https://www.pttor.com/en/sustainability/sustainability-at-or/about-this-report	
	2-15 Conflicts of interest	56-1 One Report 2025, PDF p280-282 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	

2-16 Communication of critical concerns	56-1 One Report 2025, PDF p283 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
2-17 Collective knowledge of the highest governance body	56-1 One Report 2025, PDF p282 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
2-18 Evaluation of the performance of the highest governance body	56-1 One Report 2025, PDF p222 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
2-19 Remuneration policies	56-1 One Report 2025, PDF p220 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
2-20 Process to determine remuneration	56-1 One Report 2025, PDF p220-222 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
2-21 Annual total compensation ratio	Select: Performance Summary: Board-Structure https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
2-22 Statement on sustainable development strategy	Web Content – Message from CEO https://www.pttor.com/en/sustainability/sustainability-at-or/message-from-the-ceo Web Content - Sustainability Development Policy and Strategy https://www.pttor.com/en/sustainability/sustainability-at-or/sustainability-policy-and-strategy	
2-23 Policy commitments	Web Content – Governance https://www.pttor.com/en/sustainability/governance Web Content – Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety CG Handbook https://www.pttor.com/wp-content/uploads/2025/12/Eng-CG-Handbook-2568.pdf Human Rights Policy https://www.pttor.com/wp-content/uploads/2025/03/2023_PTT-Oil-and-Retail-Business-Public-Company-Ltd_Human-Rights-Policy.pdf QSHE Policy https://www.pttor.com/wp-content/uploads/2025/07/%E0%B8%99%E0%B9%82%E0%B8%A2%E0%B8%9A%E0%B8%B2%E0%B8%A2-QSHE-2568_EN.pdf	
2-24 Embedding policy commitments	Human Rights Policy https://www.pttor.com/wp-content/uploads/2025/03/2023_PTT-Oil-and-Retail-Business-Public-Company-Ltd_Human-Rights-Policy.pdf	
2-25 Processes to remediate negative impacts	Web Content – Compliance https://www.pttor.com/en/sustainability/compliance Web Content - Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights Human Rights Policy https://www.pttor.com/wp-content/uploads/2025/03/2023_PTT-Oil-and-Retail-Business-Public-Company-Ltd_Human-Rights-Policy.pdf	
2-26 Mechanisms for seeking advice and raising concerns	Web Content – Compliance https://www.pttor.com/en/sustainability/compliance	
2-27 Compliance with laws and regulations	Web Content – Compliance https://www.pttor.com/en/sustainability/compliance Performance Summary: Anti-Corruption	

		https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary Performance Summary: Environmental Compliance https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	2-28 Membership associations	Web Content – Compliance https://www.pttor.com/en/sustainability/compliance	
	2-29 Approach to stakeholder engagement	Web Content – Value Chain and Stakeholders https://www.pttor.com/en/sustainability/sustainability-at-or/value-chain-and-stakeholders	
	2-30 Collective bargaining agreements	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	3-1 Process to determine material topics	Web Content – OR's Double Materiality https://www.pttor.com/en/sustainability/sustainability-at-or/materiality-assessment	
	3-2 List of material topics	Web Content – OR's Double Materiality https://www.pttor.com/en/sustainability/sustainability-at-or/materiality-assessment	
	3-3 Management of material topics	All chapters	
GRI 101: Biodiversity 2024	101-1 Policies to halt and reverse biodiversity loss	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en	
	101-2 Management of biodiversity impacts	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en	
	101-3 Access and benefit-sharing	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en	
	101-4 Identification of biodiversity impacts	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en	
	101-5 Locations with biodiversity impacts	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en Select: Performance Summary: Biodiversity https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	101-6 Direct drivers of biodiversity loss	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en Select: Performance Summary: Biodiversity https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	101-7 Changes to the state of biodiversity	Web Content – Biodiversity https://www.pttor.com/en/sustainability/environmental-dimension/biodiversity-en Select: Performance Summary: Biodiversity https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	101-8 Ecosystem services	Select: Performance Summary: Biodiversity https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 102: Climate Change 2025	102-1 Transition plan for climate change mitigation	Web Content - Climate Action https://www.pttor.com/en/sustainability/environmental-dimension/climate-action TCFD Report https://www.pttor.com/wp-content/uploads/2025/07/OR-Task-Force-on-Climate-related-Financial-Disclosures-TCFD-Report-2025.pdf	GRI 102 and GRI 103 will become effective in 2027.
	102-2 Climate change adaptation plan	Web Content - Climate Action https://www.pttor.com/en/sustainability/environmental-dimension/climate-action TCFD Report https://www.pttor.com/wp-content/uploads/2025/07/OR-Task-Force-on-Climate-related-Financial-Disclosures-TCFD-Report-2025.pdf	
	102-3 Just transition	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	102-4 GHG emissions reduction targets and progress	Web Content - Climate Action https://www.pttor.com/en/sustainability/environmental-dimension/climate-action TCFD Report	

		https://www.pttor.com/wp-content/uploads/2025/07/OR-Task-Force-on-Climate-related-Financial-Disclosures-TCFD-Report-2025.pdf	
	102-5 Scope 1 GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	102-6 Scope 2 GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	102-7 Scope 3 GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	102-8 GHG emissions intensity	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	102-9 GHG removals in the value chain	Web Content - Climate Action https://www.pttor.com/en/sustainability/environmental-dimension/climate-action Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	102-10 Carbon credits	Not Applicable	
GRI 103: Energy 2025	103-1 Energy policies and commitments	Web Content - Climate Action https://www.pttor.com/en/sustainability/environmental-dimension/climate-action QSHE Policy https://www.pttor.com/wp-content/uploads/2025/07/%E0%B8%99%E0%B9%82%E0%B8%A2%E0%B8%9A%E0%B8%B2%E0%B8%A2-QSHE-2568_EN.pdf	
	103-2 Energy consumption and self-generation within the organization	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	103-3 Upstream and downstream energy consumption	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	103-4 Energy intensity	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	103-5 Reduction in energy consumption	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	Web Content - Community Development and Social Collaboration https://www.pttor.com/en/sustainability/social-dimension/community-development-and-social-collaboration Select: Performance Summary: Economic https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	201-2 Financial implications and other risks and opportunities due to climate change	Web Content - Climate Action https://www.pttor.com/en/sustainability/environmental-dimension/climate-action TCFD Report https://www.pttor.com/wp-content/uploads/2025/07/OR-Task-Force-on-Climate-related-Financial-Disclosures-TCFD-Report-2025.pdf	
	201-3 Defined benefit plan obligations and other retirement plans	Web Content – Workforce Development & Well-Being https://www.pttor.com/en/sustainability/social-dimension/workforce-development-well-being 56-1 One Report 2025, PDF p320 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
	201-4 Financial assistance received from government	56-1 One Report 2025, PDF p302 https://investor.pttor.com/en/document/viewer/187686/56-1-one-report-2025-publish-date-march-9-2026	
GRI 202: Market Presence 2016	202-1 Ratios of standard entry level wage by gender compared to local minimum wage	Web Content – Workforce Development & Well-Being https://www.pttor.com/en/sustainability/social-dimension/workforce-development-well-being	

GRI 203: Indirect Economic Impacts 2016	203-1 Infrastructure investments and services supported	Web Content - Community Development and Social Collaboration https://www.pttor.com/en/sustainability/social-dimension/community-development-and-social-collaboration	
	203-2 Significant indirect economic impacts	Web Content - Community Development and Social Collaboration https://www.pttor.com/en/sustainability/social-dimension/community-development-and-social-collaboration	
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	Not disclosed due to commercially sensitive financial information.	
GRI 205: Anti-corruption 2016	205-1 Operations assessed for risks related to corruption	Web Content – Compliance https://www.pttor.com/en/sustainability/compliance CG Handbook https://www.pttor.com/wp-content/uploads/2025/12/Eng-CG-Handbook-2568.pdf	
	205-2 Communication and training about anti-corruption policies and procedures	Select: Performance Summary: Anti-Corruption https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	205-3 Confirmed incidents of corruption and actions taken	Select: Performance Summary: Anti-Corruption https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 206: Anti-competitive Behavior 2016	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Select: Performance Summary: Anti-Corruption https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 207: Tax 2019	207-1 Approach to tax	Web Content – Governance https://www.pttor.com/en/sustainability/governance OR Tax Policy https://www.pttor.com/wp-content/uploads/2024/10/20230519_154458_9763.pdf	
	207-2 Tax governance, control, and risk management	Web Content – Governance https://www.pttor.com/en/sustainability/governance OR Tax Policy https://www.pttor.com/wp-content/uploads/2024/10/20230519_154458_9763.pdf	
	207-3 Stakeholder engagement and management of concerns related to tax	Web Content – Governance https://www.pttor.com/en/sustainability/governance	
	207-4 Country-by-country reporting	Web Content – Governance https://www.pttor.com/en/sustainability/governance	
GRI 301: Materials 2016	301-1 Materials used by weight or volume	Not Applicable	OR's businesses are oil, beverage and bakery. Therefore, recycled materials are only applied to OR's packaging and not used as Raw Materials.
	301-2 Recycled input materials used	Not Applicable	
	301-3 Reclaimed products and their packaging materials	Select: Performance Summary: Packaging https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 302: Energy 2016	302-1 Energy consumption within the organization	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	302-2 Energy consumption outside of the organization	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	302-3 Energy intensity	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	302-4 Reduction of energy consumption	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	

	302-5 Reductions in energy requirements of products and services	Select: Performance Summary: Energy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	Web Content - Water and Wastewater Management https://www.pttor.com/en/sustainability/environmental-dimension/environmental-management/water-and-wastewater-management-en	
	303-2 Management of water discharge-related impacts	Web Content - Water and Wastewater Management https://www.pttor.com/en/sustainability/environmental-dimension/environmental-management/water-and-wastewater-management-en	
	303-3 Water withdrawal	Select: Performance Summary: Water and Effluents https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	303-4 Water discharge	Web Content - Water and Wastewater Management https://www.pttor.com/en/sustainability/environmental-dimension/environmental-management/water-and-wastewater-management-en Select: Performance Summary: Water and Effluents https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	303-5 Water consumption	Select: Performance Summary: Water and Effluents https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	305-2 Energy indirect (Scope 2) GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	305-3 Other indirect (Scope 3) GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	305-4 GHG emissions intensity	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	305-5 Reduction of GHG emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	305-6 Emissions of ozone-depleting substances (ODS)	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	Select: Performance Summary: GHG Emission and Other Emissions https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	Web Content – Waste Management https://www.pttor.com/en/sustainability/environmental-dimension/environmental-management/waste-oil-and-chemical-spills-management-en	
	306-2 Management of significant waste-related impacts	Web Content – Waste Management https://www.pttor.com/en/sustainability/environmental-dimension/environmental-management/waste-oil-and-chemical-spills-management-en	
	306-3 Waste generated	Select: Performance Summary: Waste https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	306-4 Waste diverted from disposal	Select: Performance Summary: Waste https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	306-5 Waste directed to disposal	Select: Performance Summary: Waste https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria	Select: Performance Summary: Supply Chain https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	308-2 Negative environmental impacts in the supply chain and actions taken	Select: Performance Summary: Supply Chain https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	

GRI 401: Employment 2016	401-1 New employee hires and employee turnover	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	Web Content – Workforce Development & Well-Being https://www.pttor.com/en/sustainability/social-dimension/workforce-development-well-being	
	401-3 Parental leave	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-2 Hazard identification, risk assessment, and incident investigation	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-3 Occupational health services	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-4 Worker participation, consultation, and communication on occupational health and safety	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-5 Worker training on occupational health and safety	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-6 Promotion of worker health	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Web Content - Occupational Health and Safety https://www.pttor.com/en/sustainability/social-dimension/occupational-health-and-safety	
	403-8 Workers covered by an occupational health and safety management system	Select: Performance Summary: Occupational Health and Safety https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	403-9 Work-related injuries	Select: Performance Summary: Occupational Health and Safety https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	403-10 Work-related ill health	Select: Performance Summary: Occupational Health and Safety https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	404-2 Programs for upgrading employee skills and transition assistance programs	Web Content – Workforce Development & Well-Being https://www.pttor.com/en/sustainability/social-dimension/workforce-development-well-being	
	404-3 Percentage of employees receiving regular performance and career development reviews	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	405-2 Ratio of basic salary and remuneration of women to men	Select: Performance Summary: People https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	Web Content – Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights Human Rights Summary Report 2025 https://www.pttor.com/wp-content/uploads/2025/07/OR_Human-Rights-Summary-Report_2025.pdf	

GRI 407: Freedom of Association and Collective Bargaining 2016	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Web Content – Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights Human Rights Summary Report 2025 https://www.pttor.com/wp-content/uploads/2025/07/OR_Human-Rights-Summary-Report_2025.pdf	
GRI 408: Child Labor 2016	408-1 Operations and suppliers at significant risk for incidents of child labor	Web Content – Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights Human Rights Summary Report 2025 https://www.pttor.com/wp-content/uploads/2025/07/OR_Human-Rights-Summary-Report_2025.pdf	
GRI 409: Forced or Compulsory Labor 2016	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	Web Content – Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights Human Rights Summary Report 2025 https://www.pttor.com/wp-content/uploads/2025/07/OR_Human-Rights-Summary-Report_2025.pdf	
GRI 410: Security Practices 2016	410-1 Security personnel trained in human rights policies or procedures	Web Content – Human Rights https://www.pttor.com/en/sustainability/social-dimension/human-rights	
GRI 411: Rights of Indigenous Peoples 2016	411-1 Incidents of violations involving rights of indigenous peoples	Select: Performance Summary: Human Rights https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	Web Content - Community Development and Social Collaboration https://www.pttor.com/en/sustainability/social-dimension/community-development-and-social-collaboration	
	413-2 Operations with significant actual and potential negative impacts on local communities	Web Content - Community Development and Social Collaboration https://www.pttor.com/en/sustainability/social-dimension/community-development-and-social-collaboration	
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	Select: Performance Summary: Supply Chain https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	414-2 Negative social impacts in the supply chain and actions taken	Select: Performance Summary: Supply Chain https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 415: Public Policy 2016	415-1 Political contributions	Web Content – Compliance https://www.pttor.com/en/sustainability/compliance	
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	Select: Performance Summary: Customer https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	Select: Performance Summary: Customer https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	
GRI 417: Marketing and Labeling 2016	417-1 Requirements for product and service information and labeling	Web Content – Product and Service Stewardship https://www.pttor.com/en/sustainability/governance-and-economic-dimension/product-and-service-stewardship	
	417-2 Incidents of non-compliance concerning product and service information and labeling	Web Content – Product and Service Stewardship https://www.pttor.com/en/sustainability/governance-and-economic-dimension/product-and-service-stewardship	
	417-3 Incidents of non-compliance concerning marketing communications	Web Content - Sustainable Branding https://www.pttor.com/en/sustainability/social-dimension/sustainable-branding Select: Performance Summary: Customer https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary	

<p>GRI 418: Customer Privacy 2016</p>	<p>418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data</p>	<p>Web Content – Data Security and Privacy https://www.pttor.com/en/sustainability/governance-and-economic-dimension/data-security-and-privacy</p> <p>Web Content – Customer Relationship Management https://www.pttor.com/en/sustainability/governance-and-economic-dimension/customer-relationship-management</p> <p>Select: Performance Summary: Customer Privacy https://www.pttor.com/en/sustainability/sustainability-disclosure/performance-summary</p>	
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